



Questions marked with a * are required

Preamble

Introduction

I am asking you to complete this on-line survey, which should take less than 10 minutes of your very valuable time. The aim of my research is to document what knowledge means for a Canberra-based public-sector organisation, so a theory and model of knowledge productivity, including a means for measurement, can be developed. The specific problem to be addressed is *'How can public-sector organisations enable knowledge for improved productivity and positive exploitation?'*

Survey Goal

The immediate goal of this survey is to gain some understanding of what data, information and knowledge means within your organisation. Your answers will inform the later focus groups.

Example Questions

You will be asked to provide answers to questions like:

- 'How is knowledge created and transferred in your organisation?'*
- 'What is your gender?'*

Consent

Survey Parts

The survey has two parts, each of which is independent of the other. You may choose to complete both parts, or one part. Of course you may choose not to participate at all. Participation in this survey is **anonymous**. Please note your organisation has agreed that participation in the study is **voluntary**.

Part One has nine questions. Part Two has seven questions.

Part One - Questions on the Meaning of Knowledge for Your Organisation

If you agree to participate in this part of the survey you will be asked to answer questions about the meaning of data, information and knowledge for your organisation. Your results will be completely anonymous. You may choose to stop your participation in this part of the survey at any time.

Part Two - Demographic Questions

If you agree to participate in this part of the survey you will be asked to answer questions about yourself. Your results will be completely anonymous. You may choose to stop your participation in this part of the survey at any time.



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Your Consent

I have read, and understand, the preamble and consent sections of this survey. I believe I understand the purpose of the research project and what I will be asked to do. I understand that I may stop my participation in this research study at any time and that I can refuse to answer any questions. I also understand that my identity will remain anonymous.

I choose to:

*

- not** take part in this study.
- participate in this survey.



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Part One - Questions on the Meaning of Knowledge

Thank you for agreeing to complete this part of the survey – I value your time and your responses. There are nine open-ended questions in this part. Your answers will inform the later focus groups

In your own words please define what data is for this organisation.

In your own words please define what information is for this organisation.



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In your own words please define what knowledge is for this organisation.

In your own words please describe the relationship between data and information in this organisation.



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In your own words please describe the relationship between data and knowledge in this organisation.

In your own words please describe the relationship between information and knowledge in this organisation.



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How is knowledge created and transferred in your organisation?

What are the main impediments, if any, to knowledge sharing in your organisation?



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What are the main factors, if any, which limit productivity in your organisation?

Thank you for completing the questions on the Meaning of Knowledge. Do you want to:

*

- proceed to the Demographic section?
- terminate the survey?



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Part Two - Demographic Details

Thank you for agreeing to complete this part of the survey – I value your time and your responses. There are seven radio-button questions in this section. Your answers will allow me to complete some statistical tests based on factors such as gender and age.

What is your gender?

*

- Male
- Female

Which age bracket do you fit into?

*

- Less than 20 years
- 20 to 30 years
- 31 to 40 years
- 41 to 50 years
- 51 to 60 years
- more than 60 years

What is the highest qualification you have completed?

*

- Year 12 or equivalent
- Certificate
- Diploma or Advanced Diploma
- Bachelor Degree
- Graduate Certificate or Graduate Diploma
- Masters Degree
- Doctorate
- None of the above



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How long have you worked for this organisation?

*

- less than six months
- six months or more but less than one year
- one year or more but less than three years
- three years or more but less than five years
- more than five years

How long have you worked in your present job?

*

- less than six months
- six months or more but less than one year
- one year or more but less than three years
- three years or more but less than five years
- more than five years

Please indicate whether your job is:

*

- full-time
- part-time
- casual
- other



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Conclusion and Thank You

Thank you for taking part in my survey and research project. You may be assured that your responses will be treated in strict confidence.

Are you prepared to participate in a subsequent focus group?

*

Yes

No

Are you prepared to participate in a subsequent survey?

*

Yes

No

Do you want a debrief?

*

Yes

No

If you answered yes to any of the questions immediately above how do I contact you?